

Código	PCM	Fecha	05/10/2018	Versión	4
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Juan L. Bolaños Suarez, concessionaire of APINSA, is committed to providing pest control services (disinfection, disinsectization and deratization) with the quality required by our customers and commitment to continuous improvement of the management system.

To this end Juan L. Bolaños Suarez, concessionaire of Apinsa, establishes, declares and assumes the following commitments:

- Offer their services in compliance with the legal requirements, that APINSA has established and other requirements applicable of the parties concerned and related to their environmental aspects.
- To protect the environment through responsible use of resources during our activity, promoting energy saving as a tool to prevent adverse environmental impacts, such as pollution, helping to protect the natural environment from harm and degradation.
- The manager is responsible for promoting the implementation of the Quality and Environmental Management System, providing the company with the necessary resources for its proper functioning, the continuous improvement of the System and the prevention of pollution.
- The requirements of Quality and Environmental Management, and contractual requirements must be effectively communicated to suppliers/collaborators in a complete and timely manner.
- To promote good environmental practices in the organization's activities, in addition to promoting the environmental awareness of employees through specialized training and also of our own clients through our own activities.
- The implementation of this Policy requires the active integration of the whole human team of the company. To achieve this, the Manager considers priority and supports the staff motivation and training.

This Policy serves as a frame of reference for setting and reviewing improvement objectives and is implemented, kept up to date, revised and communicated to all employees.



Signed: Juan L. Bolaños Suárez
The Manager